

## **NCDIT LAUNCHES PARTNERSHIP WITH NC 211 AND TECH RESOURCE FINDER WEBSITE**

Thank you for helping the N.C. Department of Information Technology's Division of Broadband and Digital Opportunity raise awareness about two exciting new resources:

- NC 211: Call 2-1-1 for assistance with accessing digital technology and resources.
- Tech Resource Finder: Access this online tool that links to community resources that support internet affordability, access to computers and digital devices, digital skills and literacy, tech support, and free Wi-Fi.

### **Who should be made aware of the new NC 211 service and Tech Resource Finder?**

We want all North Carolinians to be aware of the new service and new site, so please use the following toolkit to promote it far and wide. The 211 service through the United Way of North Carolina and the Tech Resource Finder are available to residents in all 100 N.C. counties.

### **Longer Statement Options for Newsletters/Emails/Websites/Facebook/LinkedIn**

#### **BOTH**

**The N.C. Department of Information Technology is partnering with NC 211/United Way of North Carolina to help everyone access resources to get online.** Dial 2-1-1 to find internet service providers in your area, set up an email account and get tech support for your computer or tablet. You can also use NCDIT's free new Tech Resource Finder at [ncbroadband.gov/resource-finder](http://ncbroadband.gov/resource-finder) to connect to community resources that support internet affordability, access to computers and digital devices, digital skills and literacy, tech support, and free Wi-Fi.

#### **NC 211 now offers support to help North Carolinians access resources to get online!**

The N.C. Department of Information Technology is partnering with NC 211/United Way of North Carolina to help residents find local internet service providers, set up an email account and get tech support for a computer or tablet. Individuals can also use the state's free new Tech Resource Finder at [ncbroadband.gov/resource-finder](http://ncbroadband.gov/resource-finder) to connect to community resources that support internet affordability, access to computers and digital devices, digital skills and literacy, tech support, and free Wi-Fi.

#### **211 ONLY**

**Did you know you can dial 211 to get help accessing resources to get online?** The N.C. Department of Information Technology and NC 211/United Way of North Carolina are working together to make sure all North Carolinians have the support they need to get online and safely use the internet.

## TECH RESOURCE FINDER ONLY

**Did you know there's a new free website that shows where you can get free Wi-Fi, access to computers, digital skills training and tech support in your community?**

Go to [ncbroadband.gov/resource-finder](https://ncbroadband.gov/resource-finder) to search by North Carolina county or zip code.

The Tech Resource Finder was created by the N.C. Department of Information Technology with input from community organizations across the state.

## X Posts

### BOTH

.@NCBroadband is helping North Carolinians access technology and resources by partnering with @nc\_211. Dial 2-1-1 to set up an email, get tech support, find internet providers and learn about the new #TechResourceFinder to access support in your community.

[ncbroadband.gov/resource-finder](https://ncbroadband.gov/resource-finder)

### 211 ONLY

You can now call 2-1-1 to find local resources for free Wi-Fi, computers and digital skills courses, get help setting up an email address and more. @nc\_211 is partnering with @NCBroadband to provide North Carolinians support to access and safely use the internet. @UWNorthCarolina

## TECH RESOURCE FINDER ONLY

The @NCDIT #TechResourceFinder website provides a map of community resources for internet affordability, access to computers and digital devices, digital skills, tech support and free Wi-Fi. Pick your NC county or zip code to see what's available near you!

[ncbroadband.gov/resource-finder](https://ncbroadband.gov/resource-finder)

## Email Signatures

Dial 2-1-1 and use the [Tech Resource Finder](#) to access resources across the state for help using the internet, like public computers and Wi-Fi, technical support and digital skills classes.

## Flyer for Websites or Print/Display

We have included a flyer that can be used on your websites, sent as attachments to stakeholders, printed and distributed or displayed at local United Way locations and organizations like career centers, churches, community colleges, libraries, recreation centers, health or social services locations, schools, etc.

## Request for Additional Options

If you would like to create or have NCDIT provide additional materials like graphics or videos to promote these services to your constituents, please contact Cristalle Dickerson at [Cristalle.Dickerson@nc.gov](mailto:Cristalle.Dickerson@nc.gov).